

ALERT INFORMATION

A Restaurant Guard Alert has been generated for:

Employee ID 253 assigned to Smith, John

Store 10 – Union Square

Analysis indicates a recent transaction pattern similar to the **Transfer Scam**.

ALERT DETAIL – SIGNIFICANT INCIDENT

Following is the detail of a transaction that occurred on **2/07/09** with patterns exhibiting potentially suspicious transfer activity.

- 15:14:23 Check 1001 was opened
- 15:14:40 Item Soft Drink was added to check 1001
- 16:04:22 Check 1001 was printed
- 16:06:01 The Soft Drink was transferred to check 1022
- 16:07:12 Check 1001 was closed to cash
- 16:43:00 Check 1022 was printed
- 16:48:05 The Soft Drink was transferred to check 2032
- 16:49:13 Check 1022 was closed to cash
- 17:52:16 Check 2032 was printed
- 17:58:19 Check 2032 was closed to credit card

The Soft Drink was transferred 2 times over a period of 1 hour 34 minutes.

alert description
Transfer Scam

The **Transfer** or **Wagonwheel Scam** typically involves transferring self service items (those that don't generate a kitchen chit), such as a coffee or soda, off of a check that has been paid for with cash and reusing the same item on another check.

Example:

- A guest orders a soda and sandwich and is presented a check with both items.
- The guest pays for the check with cash.
- The server transfers the soda to another check and then closes the check with only the sandwich remaining to cash, pocketing the difference.
- The check with the transferred soda is then used for the server's next table.

Employees engaging in this activity will often transfer the same item multiple times; each time the item is successfully transferred from a cash check results in a sales loss for the restaurant and a fraudulent cash gain for the server.

RECENT INCIDENTS

The following table displays the most recent instances of this type of activity.

Date	Item	First Check	Last Check	# Transfers	Item Price	Potential Loss
02/07/2009	Soft Drink	1001	2032	2	1.79	3.58
02/07/2009	Iced Tea	1046	3012	5	1.79	8.95
02/07/2009	Iced Tea	1005	1014	3	1.79	5.37
02/05/2009	Coffee	2210	2215	2	1.59	3.18
02/05/2009	Iced Tea	1114	1154	3	1.79	5.37
02/05/2009	Soft Drink	3100	1146	6	1.79	10.74
02/05/2009	Soft Drink	1111	1121	2	1.79	3.58
02/04/2009	Soft Drink	1002	3004	4	1.79	7.16
02/04/2009	Chocolate Cake	1021	1033	2	4.99	9.98
02/03/2009	Coffee	2023	2040	3	1.59	4.77
02/03/2009	Soft Drink	2026	1141	3	1.79	5.37
02/03/2009	Iced Tea	2028	2033	4	1.79	7.16
02/03/2009	Iced Tea	2031	1100	2	1.79	3.58
02/03/2009	Side Salad	3114	2106	2	2.99	5.98
Total Potential Loss:						\$84.77

INCIDENT HISTORY ASSOCIATED WITH THIS EMPLOYEE ID

The following table displays a summary of all alerts generated for this employee ID.

Scam Type	Event Count	First Incident	Last Incident	Avg Loss / Incident	Total Potential Loss
Transfer	26	01/27/2009	02/07/2009	\$6.06	\$157.43
Comp after Print	3	01/29/2009	02/02/2009	\$8.41	\$25.23

DISCLAIMER: While Restaurant Guard Alerts provide analysis of transaction records based on transaction patterns and activity that are consistent with indicia of fraudulent transaction schemes that commonly occur in hospitality operations, the patterns and activities reported by Restaurant Guard may not necessarily be the result of fraudulent activity and the use of Restaurant Guard's results and analysis should be done with caution and the exercise of careful judgment. The use of Restaurant Guard and its results is subject to the disclaimers, limitations and indemnities contained in the terms and conditions for this application, which may be accessed at www.restaurantguard.com.